
Privacy Policy

Effective Date: 4th May 2023

1. Introduction

Global Institutional Advisors (“GIA”, “we”, “our”, or “us”) is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, store, disclose, and protect your personal data when you visit our website at www.giagcc.com (the “Website”) or engage with our advisory services.

By using our Website or providing your personal data to us, you consent to the practices described in this Privacy Policy. If you do not agree with this policy, please do not use the Website or provide us with your personal data.

2. Data Controller

The data controller responsible for your personal data is:

Global Institutional Advisors

Suite 1202-B, Tower Plaza Hotel, Dubai, UAE

Email: office@giagcc.com

3. Personal Data We Collect

We may collect and process the following categories of personal data:

3.1 Information You Provide to Us

- Contact information such as your name, email address, phone number, and company name when you submit an enquiry through our Website contact form.
- Professional and business information you share with us during discussions or when engaging our advisory services.
- Correspondence and communications between you and GIA.
- Financial information and documentation provided in connection with our investment advisory, corporate finance, or structuring services, as governed by individual engagement agreements.

3.2 Information Collected Automatically

- Technical data such as your IP address, browser type and version, operating system, and device information.
- Usage data including pages visited, time spent on pages, navigation paths, and referring website addresses.
- Cookie data and similar tracking technologies (see Section 9 below).

4. How We Use Your Personal Data

We use your personal data for the following purposes:

- To respond to your enquiries and communicate with you regarding our services.
- To provide, manage, and deliver our advisory services, including investment advisory, corporate finance, and structuring support.
- To comply with our legal and regulatory obligations under the laws of the United Arab Emirates.
- To administer and improve our Website, including analysing usage patterns and enhancing user experience.
- To protect our rights, property, and safety, and those of our clients and third parties.
- To send you relevant updates about our services, where you have consented to receive such communications.

5. Legal Basis for Processing

We process your personal data on the following legal bases:

- **Consent:** Where you have provided your explicit consent for us to process your data for a specific purpose.
- **Contractual Necessity:** Where processing is necessary for the performance of an engagement agreement between you and GIA.
- **Legitimate Interests:** Where processing is necessary for our legitimate business interests, provided such interests are not overridden by your rights and freedoms.
- **Legal Obligation:** Where processing is necessary to comply with applicable laws and regulations of the United Arab Emirates.

6. Data Sharing and Disclosure

GIA treats all client and personal data with the utmost confidentiality. We do not sell, trade, or rent your personal data to third parties. We may share your personal data in the following limited circumstances:

- With service providers and professional advisers (such as legal counsel, auditors, and IT service providers) who assist us in operating our business, subject to appropriate confidentiality agreements.
- With regulatory authorities, government bodies, or law enforcement agencies where required by applicable law or regulation.
- With your explicit consent or at your direction.
- In connection with a merger, acquisition, or sale of all or substantially all of our assets, in which case your personal data may be transferred to the acquiring entity.

7. International Data Transfers

Your personal data may be transferred to, stored, and processed in countries outside the United Arab Emirates where our service providers operate. In such cases, we take appropriate measures to ensure that your personal data receives an adequate level of protection in accordance with applicable data protection laws.

8. Data Retention

We retain your personal data only for as long as is necessary to fulfil the purposes for which it was collected, including to satisfy any legal, regulatory, accounting, or reporting requirements. The specific retention period depends on the nature of the data and the purpose of processing.

For client engagement data, we typically retain records for a minimum period as required by UAE law and applicable free zone regulations following the conclusion of an engagement.

9. Cookies and Tracking Technologies

Our Website uses cookies and similar tracking technologies to enhance your browsing experience and to analyse Website traffic. Cookies are small text files stored on your device when you visit the Website.

We use the following types of cookies:

- **Essential Cookies:** These are necessary for the Website to function properly and cannot be switched off.
- **Analytics Cookies:** These help us understand how visitors interact with the Website by collecting and reporting information anonymously.
- **Functional Cookies:** These enable the Website to provide enhanced functionality and personalisation.

You can manage your cookie preferences through your browser settings. Please note that disabling certain cookies may affect the functionality of the Website.

10. Data Security

GIA implements appropriate technical and organisational measures to protect your personal data against unauthorised access, alteration, disclosure, or destruction. These measures include secure servers, encryption where appropriate, access controls, and regular security assessments.

However, no method of transmission over the Internet or method of electronic storage is completely secure. While we strive to protect your personal data, we cannot guarantee its absolute security.

11. Your Rights

Subject to applicable laws of the United Arab Emirates, you may have the following rights regarding your personal data:

- **Right of Access:** You may request a copy of the personal data we hold about you.
- **Right to Rectification:** You may request that we correct any inaccurate or incomplete personal data.
- **Right to Erasure:** You may request that we delete your personal data, subject to our legal obligations.
- **Right to Restrict Processing:** You may request that we restrict the processing of your personal data in certain circumstances.
- **Right to Object:** You may object to our processing of your personal data where we rely on legitimate interests.

- **Right to Withdraw Consent:** Where processing is based on your consent, you may withdraw it at any time without affecting the lawfulness of prior processing.

To exercise any of these rights, please contact us using the details provided in Section 14 below. We will respond to your request within a reasonable timeframe and in accordance with applicable law.

12. Third-Party Links

Our Website may contain links to third-party websites. This Privacy Policy applies only to our Website. We are not responsible for the privacy practices or content of third-party websites and encourage you to review their privacy policies before providing any personal data.

13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, legal requirements, or for other operational reasons. Any changes will be posted on the Website with an updated effective date. We encourage you to review this Privacy Policy periodically to stay informed about how we protect your personal data.

14. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at:

Global Institutional Advisors

Suite 1202-B, Tower Plaza Hotel, Dubai, UAE

Email: office@giagcc.com